

Certification Process Flow

1. **Assessment Completion**
 - After passing the assessment, the user sees a "Next" button.
2. **Payment Page**
 - Upon clicking "Next", the user is directed to the payment page.
 - They must pay **RM250** for certification submission.
3. **Submission Form**
 - After successful payment, the submission form appears.
 - The user uploads the required files for review.
4. **Admin Review & Result**
 - The admin reviews the submission.
 - If the user **passes**, they wait for their certification result.
 - If the user **fails**, they are given **one-time re-submission** opportunity.
5. **Re-Submission (One-Time Query)**
 - If the user fails the first attempt, they can upload the files again for free.
 - The admin reviews the second submission.
6. **Final Result**
 - If the user **passes the second submission**, they receive certification valid for **3 years**.
 - If the user **fails the second submission**, they must **pay RM250 again** and submit a new application.
7. **Re-Submission After 2nd Failure**
 - The user pays RM250 and re-submits the files for another review.
 - The process repeats from Step 4.

This structured process ensures a fair and transparent certification system while allowing users a second chance to pass before requiring additional payment.